

## **QUALITY POLICY**

Hoskins are specialists in interior fit out and refurbishment projects, and we are passionate about the quality of work we produce. We are proud to deliver the most complex, service-intensive projects, paying attention to the smallest details and the highest expectations of our clients.

Our dedication to quality is underpinned by corporate values of integrity, collaboration, performance, safety and innovation.

We provide our clients with construction services and solutions that:

- achieve customer and applicable statutory and regulatory requirements;
- strive to surpass customer and industry standards at every opportunity.

We accomplish this through win-win relationships:

- collaborating with our clients to understand their objectives;
- carefully selecting, monitoring and working closely with our supply chain;
- comprising teams of highly skilled individuals dedicated to delivering high performance with enthusiasm, discipline and excellence.

It is our policy to establish, implement and maintain a quality management system that:

- is fully integrated throughout the organisation and aligns with our strategic direction;
- complies with the requirements of ISO 9001:2015;
- focuses on the effectiveness of processes, which we systematically and continuously improve.

This policy is reviewed annually to ensure it remains appropriate, aligns with our strategic direction, and provides a framework for setting our quality objectives and targets.

**Brett Hoskins** 

Managing Director

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